TABLE OF CONTENTS

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

TABLE OF CONTENTS (CONTINUED)

LIST OF TABLES

LIST OF TABLES (CONTINUED)

LIST OF TABLES (CONTINUED)

LIST OF TABLES (CONTINUED)

LIST OF FIGURES

LIST OF FIGURES (CONTINUED)

LIST OF FIGURES (CONTINUED)

LIST OF FIGURES (CONTINUED)

LIST OF FIGURES (CONTINUED)

LIST OF FIGURES (CONTINUED)

LIST OF FIGURES (CONTINUED)

LIST OF EQUATIONS

GLOSSARY AND LIST OF ACRONYMS
(in alphabetical order)

5Ps	1. People 2. Places 3. Programs 4. Processes 5. Policies
5S	Sort, Set, Shine, Standardize, Sustain
7 Wastes	1.Motion 2.Waiting time 3.Over production 4.Processing time 5.Rejection (defects) 6.Inventory 7.Transport
AHP	Analytic Hierarchy Process
CEDAC	Cause and Effect Diagram with the Addition of Cards
KM	Knowledge Management
MoE	Thai Ministry of Education
MUDA	Japanese lean term for waste
MURA	Japanese term for unevenness in any operation on process tec.
MURI	Japanese word for over-burden
NGOs	Non governmental organisations
RPIW	Rapid Process Improvement Workshop
SECI	Socialization, Externalisation, Combination, Internalisation
UML	Unified Modelling Language
UN	United Nations
VSM	Value Stream Mapping