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ACRONYMS
(In alphabetical order)

ABEA	Australia Business Excellent Award
ADB	Asian Development Bank
AEC	ASEAN Economic Community
AGA	Association of Government Accountant
AI	Artificial Intelligence
AMEM	ASEAN Ministers on Energy Meeting
APAEC	ASEAN Plan of Action for Energy Cooperation
APSC	ASEAN Political-Security Community
AQA	Australia Quality Award
AQAN	ASEAN Quality Assurance Network
ASAIHL	The Association of Southeast Asian Institutions of Higher Learning
ASCC	ASEAN Socio-Cultural Community
ASEA-UNINET	The ASEAN-European Academic University Network
ASEAN	Association of Southeast Asian Nations
ASEP	ASEAN Student Exchange Programme
AUAP	The Association of Universities of Asia and the Pacific
AUN	ASEAN University Network
AUNs	ASEAN University Networks
BITa	Business Information Technology Alignment
BSC	Balanced Scorecard
CAMT	College of Arts, Media and Technology
CHE	Commission on Higher Education
CMU	Chiang Mai University
COBIT	Control Objectives for Information and related Technology
COSO	Committee of Sponsoring Organisations of the Treadway Commission

CQA	Canadian Quality Award
CRM	Customer Relation Management
CSR	Customer Social Responsibility
C_A	Compliance from Assess and Align
C_C	Compliance from Context and Culture
C_C x.x	Expert in Compliance
C_E x.x	Compliance of CAMT Expert Leadership
C_D	Compliance from Detect and Discern
C_I	Compliance from Inform and Integrate
C_M	Compliance from Monitor and Measure
C_P	Compliance from Prevent and Promote
C_MBNQA x.x	Compliance of Malcolm Baldrige National Quality Award
C_R	Compliance from Respond and Resolve
C x.x	Compliance of CAMT on Malcolm Baldrige National Quality Award Category
DNA	Deoxyribonucleic Acid
e-Link Community	East West Link Community
e-office	Electronic Office
EAS	East Asia Summit
EFA	Education for All
EQA	European Quality Award
EFQM	European Foundation Quality Award
ENQA	European National Quality Award
ERM	Enterprise Risk Management
ERP	Enterprise Resource Planning
EU	European Union
EUA	European University Association
FTES	Full-Time Equivalent Students
GDP	Gross Domestic Product
GE_A	Generalisation and Evaluation The Faculty GRC Model
GMS	Greater Mekong Sub Region

GPA	Grade Point Average
GRC	Governance Risk Management and Compliance
G_A	Governance from Assess and Align
G_C	Governance from Context and Culture
G_E x.x	Governance of CAMT Expert Leadership
G_D	Governance from Detect and Discern
G_G x.x	Expert in Governance
G_I	Governance from Inform and Integrate
G_M	Governance from Monitor and Measure
G_P	Governance from Prevent and Promote
G_MBNQA x.x	Governance of Malcolm Baldrige National Quality Award
G_R	Governance from Respond and Resolve
G x.x	Governance of CAMT on Malcolm Baldrige National Quality Award
HE	Higher Education
HEIs	Higher Education Institutions
HNP	Health Nutrition and Population
HR	Human Resources
HRD	Human Resource Development
ICT	Information and Communications Technology
IMF	International Monetary Fund
IMT-GT	Indonesia-Malaysia-Thailand Growth Triangle
ISACA	Information Systems Audit ability and Control Association
ISO	International Standards Organisation
IT	Information Technology
ITG	Information Technology Governance
ITGI	Information Technology Governance Institute
JA	Job Assessment
JD	Job Description
JQA	Japan Quality Award

JS	Job Specification
KIC	Knowledge and Innovation Center
KM	Knowledge Management
KPIs	Key Performance Indicators
KSM	Knowledge Structure Map
KSMs	Knowledge Structure Maps
MAP	Mobility in Asia and the Pacific
MAS	Multi-Agent Systems
MBNQA	Malcolm Baldrige National Quality Award
MEXT	Ministry of Education, Culture, Sports, Science and Technology
MIS	Management Information System
MMIT	Modern Management and Information Technology
MOE	Ministry of Education
MQA	Malaysia Qualifications Agency
NO.	Number
NPM	New Public Management
OCEG	Open Compliance and Ethics Group
OECD	Organisation for Economic Co-operation and Development
OHEC	Office of Higher Education Commission
ONESQA	Office of National Education Standards and Quality Assessment
OPDC	Office of Public Development Commission
OUOP	One University One Province
PAI	Public Administrative Institution
PDCA	Plan, Do, Check, Act
Ph.D	Doctor of Philosophy
PMQA	Public Management Quality Award
PPT	People Process Technology
PSD	Private Sector Development
PTI	Positive Theory of Institutions

QA	Quality Assurance
RBM	Results Based Management
RFID	Radio Frequency Identification
R_B x.x	Risk of University of California Berkley
R_C	Risk Management from Context and Culture
R_E x.x	Risk Management of CAMT Expert Leadership
R_D	Risk Management from Detect and Discern
R_I	Risk Management from Inform and Integrate
R_M	Risk Management e from Monitor and Measure
R_P	Risk Management from Prevent and Promote
R_R	Risk Management from Respond and Resolve
R_R x.x	Expert in Risk Management
R_MBNQA x.x	Risk Management of Malcolm Baldrige National Quality Award
R x.x	Risk Management of CAMT on Malcolm Baldrige National Quality Award Category
SAP	Systems, Applications and Products in Data Processing
SAR	Self Assessment Report
SD	Social Development
SE	Software Engineering
SEAMEO	Southeast Asian Ministers of Education Organisation
SEAMEO RIHED	SEAMEO Regional Centre for Higher Education and Development
SEAMEO TROPMED	SEAMEO Regional Tropical Medicine and Public Health Network
SEAMES	Southeast Asian Ministers of Education Secretariat
SIPOC	Supplier Input Process Output Customer
SOA	Service-Oriented Architecture
SQA	Singapore Quality Award
STI	Science, Technology and Innovation
SWOT	Strengths, Weaknesses, Opportunities and Threats
TISA	Thailand Information Security Association

TOR	Term of Reference
TQA	Thailand Quality Award
TQM	Total Quality Management
UCB	University of California Berkeley
UK	United of Kingdom
UMAP	The University Mobility in Asia and the Pacific
UMAP IS	UMAP International Secretariat
UNDP	United Nations Development Programme
UNESCO	United Nations Educational, Scientific and Cultural Organisation
US	United States
USA	United States of America
USR	University Social Responsibility
USR&S	University Social Responsibility and Sustainability
VAP	Vientiane Action Plan