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HEALTHCARE QUALITY MANAGEMENT

A CASE STUDY APPROACH

Zachary Pruitt ■ Candace S. Smith ■ Eddie Pérez-Ruberté

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Healthcare Quality Management: A Case Study Approach is the first comprehensive case-based text combining essential quality management knowledge with real-world scenarios. With in-depth healthcare quality management case studies, tools, activities, and discussion questions, the text helps build the competencies needed to succeed in quality management.

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