

BRINGING ONE OR TWO STRONG ARGUMENTS TO A NEGOTIATION IS OFTEN BETTER THAN BRINGING FOUR OR FIVE WEAK ONES.



MEDIATORS ARE BROUGHT INTO NEGOTIATIONS AND DISPUTES TO AVOID LITIGATION, MEDIATION CAN OFTEN BE THE MOST FAVORABLE AND COST-EFFECTIVE CHOICE.



KNOWING WHAT THE OTHER PARTY WANTS IS JUST AS IMPORTANT AS KNOWING WHAT YOU WANT.

NEGOTIATING

FROM PLANNING YOUR STRATEGY TO FINDING A COMMON GROUND,
AN ESSENTIAL GUIDE TO THE ART OF NEGOTIATING





LEARNING TO READ SOMEONE'S BODY LANGUAGE. SUCH AS FACIAL EXPRESSIONS AND VOICE TONE, IS AN ESSENTIAL NEGOTIATING SKILL.

PETER SANDER, MBA

สำนักหอสมุด มหาวิทยาลัยเชียงใหม่

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101

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Contents

INTRODUCTION 11

CHAPTER 1:	
THE NEGOTIATING IMPERATIVE	15
WHAT DO WE MEAN BY NEGOTIATION?	16
THE OTHER SIDE OF THE COIN	19
NEGOTIATION AND THE FAST TRACK IN BUSINESS.	21
NEGOTIATION AND NEW TECHNOLOGY	24
YOU'RE ON YOUR OWN! . *** *	26
THE DIFFERENCE BETWEEN NEGOTIATING AND SELLING	28
CHAPTER 2: NEGOTIATION—THE BASICS	30
THE HISTORY OF NEGOTIATION	31
THE NEGOTIATING GAME	36
WHEN THEY DON'T WANT TO PLAY (* **), **	41
CHAPTER 3: GETTING STARTED: PREPARATION, PREPARATIO AND MORE PREPARATION	,
PREPARING THE GROUND	46
KNOW YOUR MUSTS AND WANTS	50
PLANNING FOR AND USING CONCESSIONS	54
KNOW YOUR COUNTERPARTY.	57
KNOW YOUR ALTERNATIVES	61
THE MEETING ITSELF	65
BEING PREPARED FOR TAKE ONE	68

CHAPTER 4: NEGOTIATING STYLES AND PERSONALITIES— YOURS AND THEIRS
WHY IS STYLE IMPORTANT?
THE INTIMIDATOR
THE FLATTERER 100, 100, 100, 100, 100, 100, 100, 100
THE SEDUCER.
THE COMPLAINER
THE ARGUER AND
THE BSer
THE LOGICAL THINKER
NEGOTIATING PERSONALITIES
CHAPTER 5: THE TACTICAL TOOLKIT: TECHNIQUES, TRICKS, AND PLOYS OF THE EXPERIENCED NEGOTIATOR 107 TACTICS—IN CONTEXT
WHAT TO DO WHEN YOU'RE THE UNDERDOG124
CASE STUDY.
CHAPTER 6: PURE THEATER: NEGOTIATING ON STAGE
PLAYING DUMB
BE THE INTERROGATOR
WHEN THEY TALK TOO MUCH
A SHOUTING MATCH
THE UNSPOKEN WORD
DEALING WITH-AND USING-BODY LANGUAGE148
CASE STUDY

CHAPTER 7:
AVOIDING COMMON NEGOTIATING PITFALLS155
FAILING TO "SEE" THE WIN-WIN
DON'T FORGET NEGOTIATORS ARE PEOPLE, TOO .158
ALLOWING STRESS TO TAKE OVER
MISHANDLING CONCESSIONS
SOME FURTHER PITFALLS
CASE STUDY
CHAPTER 8: HIGH-PRESSURE NEGOTIATING TACTICS 176
THE UNREALISTIC FIRST OFFER 100 AND 10
THE "ONE-TIME ONLY" OFFER
SCARCITY AND DELAY OF GAME
FALSE BOTTOM LINES AND FALSE CONCESSIONS 184
COMPETITION AND DEADLINES
LAST-MINUTE OFFERS AND WITHHOLDING INFORMATION
CASE STUDY
CHAPTER 9: WHEN TO CLOSE, HOW TO CLOSE, AND WHEN TO WALK AWAY195
SOLVING UNEQUAL BARGAINING PROBLEMS 196
FINALIZING THE DEAL
START WITH THE END IN MIND— FOR THE CLOSE, TOO
CASE STUDY
CHAPTER 10: FINALIZING THE AGREEMENT
ELEMENTS OF AN AGREEMENT

CONTENTS 9

THE THREE MAIN PARTS OF A CONTRACT. * *** 2	16
EXPECTING THE UNEXPECTED	21
WHAT CAN VOID A CONTRACT?	25
CHAPTER 11: NEGOTIATING FOR THE LONG TERM 2	30
REMEMBER, IT'S ALL ABOUT TRUST	31
CREATING LASTING RELATIONSHIPS	38

INDEX 243

10