Nadia Ferreira Ingrid L. Potgieter Melinde Coetzee *Editors*

Agile Coping in the Digital Workplace

Emerging Issues for Research and Practice



สำนักหอสมุด มหาวิทยาลัยเชียงใหม่

616579847 012533981 122558019

Nadia Ferreira • Ingrid L. Potgieter Melinde Coetzee Editors

Agile Coping in the Digital Workplace

Emerging Issues for Research and Practice





Contents

1	Within the Smart Technological World of Work Nadia Ferreira, Ingrid L. Potgieter, and Melinde Coetzee	1
Part	The Digital Workplace: Contextual Issues and Coping	
2	The Fourth Industrial Revolution: A Resilience-Based Coping Strategy for Disruptive Change Rudolf M. Oosthuizen	11
3	Career Wellbeing and Career Agility as Coping Attributes in the Modern Career Space	35
Part	II Managing Coping Within the Digital Workplace: Issues for Organisational Practice	
4	Surviving the Digital Era: The Link Between Positive Coping, Workplace Friendships and Career Adaptability	57
5	Positive Coping Skills, Thriving and Social Connectedness: Are There Generational Differences in the Digital Workplace? Nadia Ferreira	79
6	Enhancing Psychological Wellbeing in Industry 4.0: The Relationship Between Emotional Intelligence, Social Connectedness, Work-Life Balance and Positive Coping Behaviour Melissa du Plessis	99
7	Agile Coping in a Digital World: An Expanding Need for Boundary Spanning	119

8	Digital Tools Applications to Occupational Health and Safety for People with Autism	147
9	Coping Strategies as Predictors of Flourishing Among Targets of Workplace Bullying. Elzabé Nel	167
10	Agile Leadership and Bootlegging Behavior: Does Leadership Coping Dynamics Matter? Hooi Lai Wan and Nguyen Nhat Tan	187
Par	t III Managing Coping Within the Digital Workplace: Issues for Individuals	
11	Coping Strategies for a Collarless Workforce: An Employee Experience Guide Marais S. Bester and Lukas M. Bester	205
12	Digitalisation in the Workplace: The Role of Technology on Employee Engagement and Creativity Teams. Lize Stofberg, Arien Strasheim, and Eileen Koekemoer	231
13	Psychological Capital: The Antidote for the Consequences of Organisational Citizenship Behaviour in Industry 4.0 Workplace	259
14	The Difference Model of Disability: A Focus on Employment Jonathon S. Breen and Susan Forwell	275
15	Student Wellbeing and Access to Technology: Changing Landscapes in Student Support Irma Eloff	299
Part	IV Integration and Conclusion	
16	Reflection on the Agile Coping Dynamics and Emerging Issues for Research Practice in a Smart Digital Technological World of Work. Ingrid L. Potgieter, Nadia Ferreira, and Melinde Coetzee	315
Inde	v	221